

Canadian Public Relations Society

Vancouver Society

# Canadian Public Relations Society Vancouver Report to Members 2021–2022

THE

# Supporting your professional growth and aspirations

The Canadian Public Relations Society Vancouver chapter exists to support public relations professionals in the Lower Mainland by fostering professional growth and career goals. We do this by:

- Promoting high professional standards and encouraging our members to earn their Accreditation in Public Relations (APR).
- · Adding value to the membership experience by offering accreditation support, a mentorship program, social networking events, speaker series, and professional development for all levels.
- In cooperation with other regional Member Societies and with like-minded organizations in other countries, striving to advance the professional stature of public relations in Canada.
- Serving the public interest by upholding a code of professional standards and advocating for ethics in the industry.
- Encouraging student professional development by working closely with local PR programs at colleges and universities throughout Metro Vancouver to support entry to the profession.
- Providing opportunities to connect with other practitioners in this exciting, evolving field.

# 2022: A year of renewal and reinvention

The past year was one of uncertainty: we opened up, closed down, and then opened up again. We hope COVID-19 has finally ended, and we can move forward with our focus on renewal and reinvention as we navigate the post-COVID world.

With a sense of dizziness from so much pivoting, we are a stronger and more resilient organization as a result. In the year ahead, we look forward to seeing you at more in-person events, reevaluating what we offer to our members of all career levels, and ensuring an EDI lens is on everything we do.

What we've missed most—and know you have to—is making real-life connections. That said, the year ahead will not disappoint! We are well underway planning professional development and networking opportunities featuring relevant and timely topics, trends, and technologies.

In June 2023, CPRS Vancouver and CPRS Vancouver Island will also be hosting the National Conference in Whistler. You'll not only have access to content and workshops from the best practitioners in the country, you'll also get a chance to "dust off" your networking in one of the most beautiful places on earth.

Excited yet?

It's good to be back, CPRS Vancouver!

# Index

# **CPRS** Team

President's Report Accreditation Report Communications Report Membership Report Mentorship Report Director-at-Large Report Special Events & Professional Dev Sponsorship Report Equity, Diversity & Inclusion (EDI) F Students & Education Report Volunteer Services Report **Treasury Report** 

# Membership Recognition

Accredited Members, Fellows & L New Members 2021-2022 **CPRS Vancouver Volunteers** 

2021 Annual General Meeting Minutes

**Financial Statements** 

	7
	8
	9
	10
	11
velopment Report	12
	13
Report	14
	16
	17

4

18

_ife Members	19
	21
	21

	23	
6	25	

# President's Report



Amanda Munro

### **Current Gig**

Partner, Munro Thompson Communications in /amandamunro

### The pandemic has taught me:

We are more resilient and adaptive than we give ourselves credit for. Pushing the boundaries of what is possible, is what public relations is all about. We shouldn't be afraid of trying new ways of doing things or listening to what our audiences value and expect. The only thing constant is change, so let's embrace it!

Another CPRS Vancouver programming year has come to a close. To say this has been another challenging year would be an understatement. As we all try to navigate our personal and professional lives in the new post-COVID normal, CPRS Vancouver's Board of Directors and dedicated volunteers have been working hard to ensure our programs and offerings have continued to adapt and grow.

# 2021-22 Highlights

# **New Portfolios and Directors:**

- In Fall 2021, CPRS Vancouver established its Equity, Diversity, and Inclusion (EDI) subcommittee, and recruited Nevasha Naidoo for the new EDI Director position on our board. One year in, and I'm proud of what the committee has accomplished (take a read further down in this report to learn more).
- In addition to the EDI Director role and portfolio, our board created the Volunteer Services Director role to help recruit, oversee, and mentor volunteers. We were fortunate and grateful to welcome Roberta Prattico to our board (read all about how many new volunteers we have welcomed aboard in her report, below).

# **Expanded and Shifting Portfolios:**

· Given the amount of work required for the Communications portfolio, we expanded the role to be a two-Director position. We were elated

to welcome Dina Ziad, APR, to the board in the winter of 2021.

- After shifting our events from in-person to online in 2020, we are now inching our way toward a hybrid model, and some in-person events. In turn, we combined the previously divided events portfolios (Professional Development and Special Events) into one overarching portfolio.
- We also formed an Events subcommittee, which includes Directors from across the Board, to deliver Professional Development events at all levels, as well as our Special Events (AGM and Holiday Social. We will be recruiting for more Directors to support our events this upcoming year so if you have time to give back, please reach out to our Executive!

# **New Relationships:**

CPRS National has gone through some drastic changes over the last year, with a new association management team in place led by new Executive Director, Sara Rafuse. Thanks to all the work being

done by CPRS National-we appreciate the efforts Vancouver Island and Northern Lights. Stay tuned done around setting up new processes, and for more information and reach out if you'd like to learning the rich history of our organization (there volunteer. is a big learning curve!)

# **Strengthening Relationships:**

 Our association management team, Sea to Sky Association Management (S2S), has done a fantastic job navigating the ongoing changes of the COVID era. S2S has recently taken over our bookkeeping services and is working directly with our Treasurer to manage our finances. Kudos to the team-especially Chaimaa Gamraoui and Sarah Lowis-thank you for all the work you do for CPRS Vancouver.

# Looking Ahead

Next year Alexandra Skinner will be taking over reigns as President of our chapter, and I am confident we For those members we haven't yet had a chance to will all be in great hands. meet, we hope to see you at an event in the near future. Remember-our door is always open, so if Some of the exciting things happening next year: you want to learn more, or get involved with CPRS • The CPRS 2023 National conference will be in Vancouver, feel free to connect with any of our board Whistler! Some of you may recall that Whistler directors.

was to be the location for the 2020 conference, but COVID came and changed this plan (along with countless other plans!). We're ready to bounce back and host this exciting annual eventalong with our fellow BC-based local societies,



 Further expansion of our EDI work and alignment with National's EDI task force. CPRS National will be working on its National EDI strategy in 2022-23, and once that is in place, our EDI subcommittee will look at how we can support and implement the strategy at a local level.

Hopefully back to more in-person events!

Thank you to our dedicated volunteer board of directors, and all of the volunteers (including many new faces!) who have given back to our membership and our profession over the past year. Without all of your time, work, and expertise, our society wouldn't be where it is today.

Let's make it a great 2022-23!

Amanda Munro Amanda Munro



Tanya Colledge, APR Past President [*she,her*]



Alexandra Skinner Vice-President [*she*,*her*]



Hanne Lene Dalgleish Director of Operations [she,her]

# **Current Gig**

Manager, Communications and Stakeholder Engagement, **Provincial Health Services Authority** 

🔽 @TanyaColledge /tanyacolledge

# **Favourite CPRS memory**

My favourite CPRS memory has to be earning my APR in 2019. While the process of learning all the theory and studying for the exams was challenging, I enjoyed the process as it reinforced the importance of best practices and ethics in our profession. Once I found out I had been successful, the outpour of support from APRs and members across the country (even ones I didn't know) was incredible. Made me very proud to be a CPRS member!

# **Current Gig**

Manager, Government & Media Relations at WorkSafeBC in /alexandraskinneryvr

# **Top PR pro tip**

Whether you are on the agency side, a consultant, or you work in house- treat every interaction with every colleague like you would treat an external client. Most of us manage up well-knowing that our careers depend on it-but we need to think about how we interact with our peers and subordinates. In times of need, these people can be our greatest supporters and cheerleaders.

# **Current Gig**

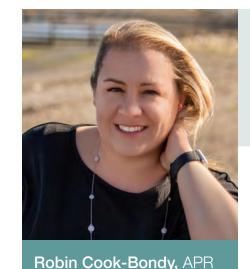
Communications Coordinator, Roundhouse Community Arts & Recreation Centre

in /dalgleish

### Most proud career moment

There is not so much one moment but a series of moments. Whenever I've worked with apprentices, interns, or students, I've always felt privileged to share some of my insights with them. I love watching them succeed in whatever career they develop.

# Accreditation Report



**Current Gig** Senior Associate, Apostrophe PR & Instructor, Public Relations and Applied Communications at Kwantlen Polytechnic University in / robincookbondy

**Current Gig** Senior Director, Communications & Content Services at Provincial Health Services Authority

Co-Chair, Accreditation [she,her]

# It's been another strong year for the APR Accreditation program.

Co-chairs, Robin Cook-Bondy, APR, and Caeli Murray, APR have led this portfolio by hosting a series of Q & A sessions with the Vancouver cohort in preparation of the APR exams.

Big congratulations to the four local graduates of the 2021 examinations, which includes two CPRS Vancouver board Directors: Carolyn Rohaly (Director, Special Events & Professional Development), Dina Zaid (Director, Communications) – as well as Candace Hernandez and Courtney McGillion.

We look forward to celebrating your accomplishments!

In preparation for the 2022 Examination, ongoing study sessions continue to focus on:

- Writing samples and work-sample overviews
- · Familiarity with the APR process and curriculum
- Study tips, reviews, and individual consultations
- Written and oral exam practice
- Discussions of current events, strategic analysis, and workplace decisions

Constructive feedback encouraging growth is key to these sessions. Tightening up written work samples, with precise, concise writing and a strong focus on the RACE (research, analysis, communications and evaluation) formula encourages candidates' growth. Sessions also strengthen awareness of the CPRS code of conduct, promoting high ethical standards for decision-making in today's workplace.

in /caeli-murray-ma-apr-54228412



Caeli Murray, APR Co-Chair, Accreditation [she,her]

# **Communications** Report



**Dina Zaid** [she,her]

Co-director of Communications

# **Current Gig**

Marketing & Communications Specialist at General Fusion in /dfouad

### Best career advice I ever received

When I was a junior communication specialist, I focused on putting in the time and effort to deliver my best work every time. That meant I didn't spend much time socializing with my co-workers or others in the industry, and I usually kept my head down and worked. My manager at the time gave me this piece of advice if I wanted to progress and earn promotions, make it to a Communications Director one day. He said the work will get done anyway, so invest some of your time and effort in building your brand and voice in the company. Show people you are an expert and let them come to you and ask for counsel.

### I am #CPRSProud because...

I love everything I learn from this fantastic community, be it industry experts at CPRS Vancouver's events or Board Directors I work with. This is an extraordinary community, and I am glad I can be a part of it.

This past year has seen the CPRs Vancouver communications team create great content across all our digital platforms: LinkedIn, Facebook, Twitter and a biweekly newsletter.

The last 12 months have presented challenges in delivering our ambitious plan due to resources. Despite those challenges, the team managed to pull together content for our newsletter, tailor social media posts to promote our ongoing events and publish content to celebrate and acknowledge awareness days.

The team has also created a series of blog posts covering topics and events such as: Why Representation Matters (in honour of Sikh Heritage Month), Prestige Awards, Combatting implicit bias in Public Relations, and Why Your Website Is Not Performing Well: Mistakes to Correct and more.



# **Membership** Report



Lesley Chang 張桂敵 Director of Membership [she,her]

The number of CPRS Vancouver active memberships saw a slight dip in 2021-22, but recruitment efforts stayed strong. At 210 members strong, our chapter welcomed 45 new members\* (including re-welcoming some familiar faces) with 28 of those members joining in at the student level in 2021-22. We also welcomed 12 new associate members to the

profession. Welcome, all!

Active CPRS

Vancouver

Members:

Student

Members

Members

**Members** 

Associate

**Members** 

Retired

Life

**By The Numbers:** 

Members\*\*

210

28

# 100

300

200

Between the stellar CPRS Vancouver mentorship program, headed by outgoing director Marsha D'Angelo who carefully paired mentors and mentees during her term, the incredibly engaging virtual events developed and produced by events director Carolyn Rohaly and her team, the introduction of the new EDI committee headed by the new EDI Director, Nevasha Naidoo, the launch of CPRS Vancouver's very own PRestige Awards by past president Tanya Colledge, and the many other initiatives that the hardworking volunteer board developed and delivered, it's clear that the board of directors passion for professional development and professional excellence shone through this past year.

We're also tipping our hats to the CPRS Vancouver members who received their APR designation this year:

- Candace H Richmond,
- Courtney m Burnaby, B
- · Carolyn Ro Vancouver.

# **Current Gig**

Senior Account Manager, tartanbond lesley@lesleychang.net

# Favourite part about PR in Vancouver:

I love how tight knit the PR industry is in Vancouver, and just how helpful everyone is. There's a true sense of collaboration and community in the PR and communications industry, and that's one of the reasons why I love being the membership director. Now... if only I could convince someone to be our industry's Lady Whistledown... :D



Hernandez, APR -	<ul> <li>Erin Toews, APR -</li></ul>
, BC	Summerland, BC
ncGillion, MCM, APR -	<ul> <li>Dian Zaid, APR -</li></ul>
3C	North Vancouver, BC
ohaly, MUP, APR - <sup>r</sup> , BC	Congratulations to all.

As restrictions continue to lift, I truly look forward to seeing everyone in person at our future events. Please don't be shy! I'd love to say hi.

\* Note: in last year's report to members, it was incorrectly reported that CPRS Vancouver welcomed five new members. In actuality, CPRS Vancouver welcomed 28 new members. The membership director deeply apologizes for this error.

\*\* Total active CPRS Members for the period of June 1, 2021 to May 31, 2022

# **Mentorship** Report



Marsha D'Angelo Director of Mentorship [she,her]

# **Current Gig**

Principal, Apostrophe PR

in /marshadangelo Sector mdangelo@apostrophepr.com

### Most proud career moment

I am most proud of my firm, Apostrophe, and the work that my team and I are doing to elevate diverse voices, perspectives, and issues. As my firm grows, I stay committed to our core value of "communications for good" and to working with clients who are advocating for a better, kinder, and more inclusive world for all.

It's hard to believe this is my last year as Director of Mentorship. I was so impressed with the caliber of mentors and mentees who applied to the program this year. One of my favourite parts of being the Director of Mentorship was the opportunity to thoughtfully pair seasoned practitioners with up and coming PR professionals.

Although we didn't get a chance to gather at the start of the year (due to the ongoing COVID restrictions), I had the chance to speak with many of this year's program participants. They are a committed and accomplished group.

As my last year as Director of Mentorship comes to a close, I'm grateful to have had the opportunity to update the program's messaging, enhance the website copy, and provide recommendations to improve the application process for this portfolio. The Vancouver CPRS Mentorship Program is such a wonderful way for people in our industry to connect. I look forward to seeing how the program continues to grow and evolve.



# Director-at-Large Report



**Current Gig** 

an APR designation.

Rashpal Rai, APR

our industry.

# **CPRS Vancouver PRestige Awards**

Under the tremendous leadership of our past-President, Tanya Colledge, APR, we launched the second annual CPRS Vancouver Since 2020, I have led the CPRS National Task Force on PRestige Awards program. This was an opportunity to showcase Equity, Diversity and Inclusion (EDI) to fulfill the CPRS National some of the best and effective communications programs, Board's commitment for the National Society to be a professional campaigns and projects by Vancouver-based practitioners. association that values and demonstrates diversity and inclusion, and provides equitable opportunities for all members These awards were presented at the CPRS Vancouver AGM on to participate fully in their profession and in their professional June 23, 2022. I was privileged to work with an amazing group association. Following a national conversation held at the 2022 of PR practitioners who served as judges in this year's program. CPRS National Conference in Winnipeg this past June, the Task I want to thank our judges for sharing their time, knowledge, Force will be working in consultation with the CPRS Board of expertise and experience in reviewing this year's awards Directors and the Local Societies to engage members for their submissions: perspectives and insights as we begin developing EDI strategy · Julia Harvie-Shemco, APR Roberta Prattico for CPRS.

- · Regan Lal, APR
- Johanna Ward, APR

I also helped to launch the CPRS Vancouver EDI sub-committee Patricia MacNeil, APR Dina Zaid, APR who, under the leadership of Nevasha Naidoo and Pinder I also had the opportunity to lead a team of judgings to review Rehal, hosted a series of events which created awareness entries for the 2022 CPRS National Awards program. I wanted and understanding on the lived and living experiences from to sincerely thank CPRS Vancouver members Nevasha Naidoo practitioners and people from various backgrounds and what and Jennifer Siddon, along with Lawrence Esso, APR, for serving communicators can do to move the needle on EDI forward. as judge for this year's national awards program.

Communications Leader, Vancouver Coastal Health in /rashpalraiapr 🛛 🗖 Rashpal.Rai@shaw.ca

### Most proud career moment

Being the first to reach every level in my public relations career as a turbaned Sikh-the first to get into the profession in Canada, the first to reach a manager or senior manager level role, the first to serve on the local CPRS Chapter Board and on the CPRS National Board, and the first to attain

# The 2021/2022 program has been a busy year for CPRS Vancouver as we've continued to grow programs we launched last year and work with CPRS National driving change in our Society, and in

# **Beginning the Journey towards Equity, Diversity and Inclusion**

I want to personally thank CPRS Vancouver Board and volunteers for continuing to deliver and support quality programming and services to our members.

# Special Events & Professional Development Report



Carolyn Rohaly, APR

# **Current Gig**

Communications Manager, Rocky Mountaineer 🔽 🔟 @CarolynRohaly 📑 /carolyn.rohaly 👘 /carolynrohaly

# Most proud career moment

Instead of my most proud career moment, I want to share my most "I can't believe this is happening" career moment with you! It was when Bono, Jonny Rotten, John Hamm, and Woody Harrelson all showed up to a party I helped plan when I was working at George Stroumboulopoulos Tonight. We also had a swarm of hundreds of fans outside, who heard Justin Bieber was going to show up. Bieber did not show up, but practically everyone else did - and it was one of the best parties I ever planned or attended!

CPRS Vancouver is extremely proud that our 2021-22 season events focused on Equity, Diversity and Inclusion. The Event subcommittee worked with the EDI sub-committee to produce the following important events:

- October Awkward Conversation: Invisible Disabilities and Corporate Culture
- January A VanCity Case Study: Special Recognition Days and DEI on Social Media
- February Black History Month x Unconscious Bias in the Workplace
- March International Women's Day: Establish Balance and Avoid Burnout
- April Sikh Heritage Month: An Honest Conversation with South Asian PR & Media Groundbreakers

In addition to our EDI events, we presented our members with the following professional development events and speakers:

- October -- CPRS Vancouver Board Ask Me Anything
- October Making the Jump to Management
- January Student Resume Building
- May How to Score Big in Sport Communications

After two seasons apart, we were finally able to be together again and get cozy for a holiday social! To make it extra special, we joined forces with IABC-BC and communication professionals from the Vancouver area and had an unforgettable time reconnecting with each other. We also had a virtual holiday social, where we "Got Hygge With It" and celebrated staying cozy inside.

We are thrilled to present a hybrid AGM so local members can experience our incredible keynote speaker, Racelle Kooy, in person, and our national or immuno-compromised members can join virtually. We feel fortunate that we can bring our CPRS Vancouver members together in person for long-awaited networking and camaraderie.

Finally, we are pleased to announce our first two events for our 2022-23 season:

- September 29 Integrating Reconciliation into Your PR Practice with Alison Tedford
- September (date TBC) PRestige Award winner presentations and case studies

Watch for ticket sales at the end of the Summer. See you in September for the start of another year of professional development events, speaker series, and socials with CPRS Vancouver colleagues.

Somehow, the year is already drawing to a close. I am so grateful to have found a community of like-minded, dedicated and inspiring PR professionals in CPRS Vancouver. I've now completed my three-year term and will be stepping down from my role on the board of directors, but I intend to stay involved and connected with CPRS Vancouver, including through my role on the Local Advisory Committee.

# Sponsorship Report



**Current Gig** mleland@shaw.ca 604-375-4042

Mike Leland

# As the incoming Director, Sponsorships, I took a few weeks to do a bit of an audit on the current program and the role. My recommendation was to separate the role from a general Events Co-Director and keep it as a specialized role, focussing on sponsorships full time.

I began with review of the financials for the portfolio, looking at both past and current sponsorship materials, and trying to assess past strategies and performances. There was enough information for me to draw some conclusions, and after a quick needs assessment with some members of the committee, I was able to develop a plan for the coming year.

This development plan focuses on driving revenue through specific annual sponsorship opportunities, offering exclusivity for a select group of sponsors versus approaching several sponsors at smaller levels, year-round.

This approach will eliminate the need for perpetual searching and will allow us to generate revenues to pay for the things we need. It will allow us to be more strategic in planning on our events, will eliminate a lot of the uncertainty and stress in always trying to find sponsors, and, most importantly, it will allow us to focus our energies on keeping our valuable sponsors as key stakeholders.

A thorough review of the opportunities available, as well as a revamp of the recognition and stewardship plan, allowed for a proper valuation of each platform (sponsorship opportunity), which helped shape the budget. Below, is an outline of the objectives, goals and strategies:

# **Objective**

- · Drive significant revenue and create a sustainable ann budget so that the CPRS has the freedom to expa events and programs.
- Revenue goal in the first year: \$20,000 (starting April 20)

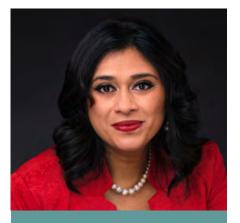
# **Strategies**

- · Offer exclusive annual sponsorship opportunities to select group of companies and supplement this w smaller "in-time" sponsorship opportunities.
- Provide personal year-round management through effect recognition and stewardship for all sponsors and partne
- Target and align our tasks with companies that sha values, audiences, client bases and other similar attribu attractive to partnering with the CPRS.

Divisional Secretary, Public Relations The Salvation Army, BC Division

nual and 022)	<ul> <li>Action items completed to date:</li> <li>Gap analysis and prospect pipeline developed</li> <li>New sponsorship package developed</li> <li>Letter of Interest templates developed</li> <li>Outreach to several prospects started</li> </ul>	
to a with	Action items in progress: <ul> <li>Agreement letter</li> </ul>	
tive	Stewardship grid	
ers.	Fulfilment report template	
are utes		

# Equity, Diversity & Inclusion (EDI) Report



Nevasha Naidoo [she,her] Director, EDI

# **Current Gig**

Senior consultant, Platinum Public Relations Senior consultant, Platin

### I am #CPRSProud because:

I'm an entrepreneur from South Africa with 23 plus years of PR experience. I arrived in Canada in 2015; I'm proudly Canadian. Shortly after landing in Canada, I became a CPRS Vancouver member and mentor to upcoming professionals. I am grateful to have met many exceptional PR professionals in this community who have helped me on my journey in Vancouver. Being an immigrant, I experienced several cultural barriers, including barriers to finding employment in Vancouver because the vast majority of my experience was from South Africa. It took time to adjust and find my feet.

Thanks to all the PR folks in Vancouver who have helped me on this PR journey. I am honored to be part of such a supportive community of professionals, and I'm absolutely #CPRSProud.

I'm grateful for two highlights: my recent appointment as the first EDI director on the board of CPRS Vancouver and being a keynote speaker at the CPRS Annual General Meeting in 2015. CPRS all the way!

CPRS Vancouver established the EDI portfolio in 2021 as part of its commitment to taking meaningful action to create a professional association that embraces diversity and inclusion and provides equitable opportunities for members to participate fully in their profession and professional association in Vancouver.

# Five main goals of the EDI sub-committee

- Develop an EDI policy for CPRS Vancouver to drive change and include recommendations to embed EDI policies and practices into all areas of CPRS Vancouver for 2022-2023.
- 2. Increase the knowledge of PR professionals on EDI and educate them to integrate this into their roles through Awkward/Honest Conversations, events, Special Recognition Days, case studies, presentations, and workshops.
- 3. Increase awareness of EDI policies, practices, and training among PR professional partners, media, and clients.
- 4. Recommend diversity targets for the local society board positions.
- 5. Support the development of a national equity, diversity, and inclusion strategy through the EDI subcommittee.

# **Coming next**

- September 2022 Truth and Reconciliation Day— Awkward Conversation with Alison Telford: Integrating Reconciliation into Your PR Practice.
- Collaborate on the local EDI policy with the CPRS National Task Force led by Rashpal Rai.
- November blog post—an update one year into this new role.

# Accomplishments to date

- October 2021—Awkward Conversation: Invisible
   Disabilities and Corporate Culture
- January 2022—A VanCity case study: Special recognition days and DEI on social media
- February 2022—Black History Month x Unconscious Bias in the Workplace
- March 2022—International Women's Day: Establish Balance and Avoid Burnout
- April 2022—Sikh Heritage month: An Honest Conversation with South Asian PR & Media Groundbreakers
- Launched the EDI statement on the CPRS website and included it in the newsletter template

# EDI Highlights

# **EDI Statement**

Thanks to Rashpal Rai, Marsha D'Angelo, Amanda Munro, Alexandra Skinner, and Pinder Rehal for their contribution in creating and finalizing this statement. You can find the statement on the CPRS Vancouver website under the following pages: *cprsvancouver.com/About* and *cprsvancouver.com/Connect/Volunteers* 

We encourage members from underrepresented groups in our membership, including Black persons, Indigenous persons, women, gender diverse people, persons of color, LGBTQIA2S+, and persons with visible and invisible disabilities to join our Board and be leaders in the Vancouver PR industry.



Canadian Public Relations Society





# Why did the Black Pioneers come?

### Conditions in the U.S in 1858:

Slavery laws were
state governed an
disparate. 1857
Dred Scott decisio
meant Blacks coul
never become
American citizens

Blacks owned businesses and paid taxes but could not vote.

Blacks could not testify in court against a white person or sit as jurors.

### Conditions in the British Colony in 1858:

In 1855 large deposits of gold were discovered on the Fraser River. Fort Victoria soon became the 1st stop for thousands of American miners. Douglas, governor at that time, needed "a sizeable group of hardworking settlers" who would be loyal to the British crown and help to solidify Fort Victoria and the island as part of the British North.









subjects after 7 years and taking oath of allegiance.



# Student & Education Report

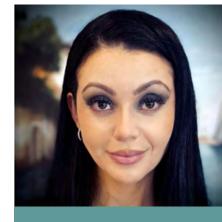


Karen Tankard [she,her] Director, Students & Education (former

# **Current Gig**

Podcast Instructor, BCIT & Professor of Communication, University Canada West. in /karen-tankard-ma

# Volunteer Services Report



Roberta Pratticò [she,her] **Director, Volunteer Services** 

**Current Gig** in /roberta-prattico

# Top PR pro tip

# Volunteer Services was one of two new portfolios of the CPRS Vancouver Board of Directors.

This past year we onboarded 11 new volunteers in the capacities of EDI, copywriting, events management, social media management, newsletter content strategy, graphic design, and internal communications. Our volunteers' experience ranges from post-secondary students, to emerging practitioners, to established professionals.

This is an exciting time for the chapter to refine its services to members and expand some programs. CPRS Vancouver is deeply committed to providing a fulfilling experience to our volunteers and the coming year will focus on retention strategies.



# While COVID-19 restrictions put a damper on the participation of Vancouver PR/Communications students—who have been attending courses online for the past two years—CPRS Vancouver has continued to rethink its approach to engaging this important demographic.

In January, we hosted a resume building event just for students. Maggie MacLean- a recruitment specialist with more than 15 years of experience globally and provincially at BC Pavilion Corporation and ICBC-offered tips and advice on how to build a firstrate resume. The event was free for PR and communications students in the lower mainland area.

We also worked with Simon Fraser University's PR program to help get it accredited by CPRS National.

While our Student Director, Karen Tankard, left us early after a one-year term, we are grateful for her help moving this portfolio forward during a difficult transition year. Thank you also to Ruth Baldiconza, our student director, who continued to support this portfolio for 2021-2022. We wish Ruth the best in her future endeavors, and we are looking forward to recruiting and welcoming a new student board director for 2022-2023.

Our industry is evolving and expanding, with ample opportunities for people just starting out. As the job market shifts in favour of job seekers, in the coming year CPRS Vancouver will be focusing its efforts on helping students navigate this "buyers' market" so they are well positioned to land fulfilling and strategic roles.

CPRS Vancouver's Executive team is also working on a new strategic approach to the CPRS Student scholarship, which will be announced in the fall. We look forward to welcoming a new director to drive this initiative.



Manager, Public Relations and Communications Associate at the Vancouver Aboriginal Child and Family Services Society

Stay visible to the people you lead. Being visible means that most of the time, most of your employees see you or know where you are and what you're working on. The higher your visibility, the more people will feel connected to you and experience motivation to accomplish their work successfully. The larger the group, the more difficult it becomes to remain visible. Having said that, prioritize allocating at least 5-10% of your day, everyday to informally chatting with your team. Don't schedule that time and don't call them into your office, take the initiative to walk around and find people where they work. Simply say hello, ask how things are going, and ask what, if anything, you can do to help, and don't forget, when you can't spend time with everyone, you can still connect using technology...

# **Treasury** Report



**Nicole Stewart** Treasurer [she,her]

# **Current Gig**

Communication Instructor, Simon Fraser University @NicoleStewartPR in /nicole-stewart-0b8a936

### Best career advice I ever received

When I started my first job as a junior publicist, I was encouraged to think "outside the box." The pandemic has amplified our need to think "on the fly" and pivot "on a dime." As a communications instructor, I've taken this advice to heart and have spent the last year teaching on unconventional platforms like Clubhouse and inside virtual reality from an Oculus Quest 2 headset.

### I am #CPRSProud because

I love the Vancouver public relations community. From meeting our members at events to working with my fellow board members, it's wonderful to be connected to the community that I came from.

of the key increases and decreases:

Board Expenses decreased by \$2,781.10

Scholarships decreased by \$2000.00

Administrative services decreased by \$10,970.23

Membership expenses increased by \$1,753.91

Accounting and Bookkeeping increased by \$2,229.09

The increase in income from the previous fiscal year was also met

with a decrease in expenses, in large part due to digital events.

The total expenses for 2021-2022 were \$20,848.77 compared to

\$32,939.45 in the previous fiscal year. Below is a highlight of some

The CPRSVancouver 2021-2022 fiscal year was defined by increasing profits and decreasing expenditures. Overall, it was an outstanding financial year and we are starting the 2022-2023 fiscal year off with current assets totalling \$54,274.85.

Expenses

### Revenue

The total revenue is \$39,232.49 for the 2021-2022 fiscal year, which is an increase of \$15,826.11 from 2020-2021.

Increases were recorded in six portfolio relative to last year:

- Awards generated \$1,951.92 in 2021-2022 (new line item)
- Memberships revenue increased by \$15,028.04
- PD-Workshop revenue (JrtoMid & cPRsips) increased by \$138.46
- PD-Sr/Leaders Network revenue increase by \$290.00 (new line item)
- Special events revenue (formerly "Speaker Series") increased by \$1828.08
- Student events revenue increased by \$45.00 (new line item)

Two areas underperformed relative to last year:

- Job Registry revenue decreased by \$3,289.49
- Sponsorship revenue decreased by \$110.00

# 2022 Accredited Members, Fellows & Life Members

Clay Adams, ABC, APR **Director, Corporate Communications** & Marketing, City of Richmond

Lisa Baergen, APR, MCC Vice President, Global Marketing, NuData Security, a Mastercard Company

**Diana Barkley**, APR, FCPRS Retired, The Barkley Communication Group

Clifford L. Bowman, M.I.R.M, APR Principal, Bowman International Real Estate Marketing Inc. (BireM)

Christine Brooks. APR Managing Partner, DCI STRATEGIC

Libby Brown, APR Director, Corporate Communications, Provincial Health Services Authority

**Rennie Brown**, APR Communications Officer, Provincial Health Services Authority

Maureen Cameron, APR Senior Communications Consultant

Clive Camm, APR External Relations. Vancouver Coastal Health Authority

Steve Campbell, APR President, Campbell & Company Strategies Inc.

Tanya Colledge, APR Manager, Communications and Stakeholder Engagement, Provincial Health Services Authority Michele Comeau, APR Communications Manager, Resort Municipality of Whistler

Robin Cook Bondy, APR Faculty, Kwantlen Polytechnic University Jean Cormier, APR LM Chairman, Cormier Financial Corp.

Deborah Folka, APR, FCPRS LM Principal, DLF Communications Ltd.

Ange Frymire, APR, FCPRS, MBA Faculty Professor/President, KPU (Kwantlen Polytechnic University)/Vocal Point Communications

Jillian Glover, APR Senior Communications Advisor, Transport Canada

Sara Goldvine, MCM, APR Vice President, BC Housing

Gwen Hardy. APR Managing Partner, Elettra Communications

Wayne Hartrick, APR President. Canadian Men's Health Foundation

Candace Hernandez. APR Vice-President & Chief Marketing Officer, Richmond Hospital Foundation

James Hoggan, APR Owner & President, James Hoggan and Associates Inc.

years experience.

**College of Fellows (FCPRS)** 20 years experience and has provided leadership to the Society.

Life Members (LM) Member for 30 years; Has provided outstanding leadership to CPRS Vancouver & CPRS National.

Hal Holden, APR LM Independent Consultant

Scott Jackson, APR Manager, Communications, Co-operative Housing Federation of Canada

Susan Jamieson-McLarnon, APR LM Principal, Susan Jamieson-McLarnon Public Relations

Peggy John, APR LM Senior Program Manager, Organ Donation & Transplantation, Canadian Blood Services

Brenda Jones, APR Public Relations Consultant, Nyac Public Relations

John Kageorge, APR Consultant. Vital Communications

Susan Kirk. APR Director of Communications, Industry Training Authority (ITA)

Angela Koulyras, APR Senior Communications Consultant, Onward Lending Group

Regan Lal, APR Associate Director. Communications. Douglas College

# **Accredited in Public Relations (APR)**

The respected measure of professional experience and competence in the field of public relations can be earned by members with 5 or more

# 2022 Accredited Members, Fellows & Life Members

Cheryl Landrigan, APR Consultant

Patricia MacNeil. APR Director, Communications, Vancouver School Board

Liz Mallender, APR Communications and Projects, Oceaner Sporting Goods Canada, Inc

Julie Marzolf, APR President, Marzolf & Associates Strategic Communications ULC

Karen McCluskey, APR Principal, KM Strategic Communications

Amanda McCuaig, APR Director of Communications, Metro Vancouver

Courtney McGillion, MCM, APR Director, Communications, BC Nurses Union

Nancy McHarg, APR Principal, McHarg Communications

Jeff Meerman. APR Consultant, Communications & Public Affairs, Meerman Communications

Deneka Michaud, APR Director, Communications and Stakeholder, BC Public School Employers' Association

Philip Mulder, APR, FEC (Hon.), FGC (Hon.), FCPRS

Caeli Murray, MA, APR Senior Director. Communications and Content Services, Provincial Health Services Authority

# Penelope Noble, APR

Senior Director, Communications and Content Services. Provincial Health Services Authority

Robert Wayne Paddon, MBA, MA, APR Senior Counsel, NATIONAL Public Relations

Beverly Pausche, APR Manager of Communications and Community Engagement, West Vancouver School District

Loren Plottel, B.A., APR Associate Director. Communications and Marketing, University of British Columbia

Andrew Poon, BSc. MBA, MA Manager, Corporate Communications, BC Securities Commission

Rashpal Rai, APR Sr. Communications Consultant. Vancouver Coastal Health

Carolyn Rohaly, MUP, APR Communications Manager, Rocky Mountaineer

Bruce P L Rozenhart. APR President, COUNTERPOINT Communications Inc.

Emma Shea, APR Founder & Senior Strategist, EJS Public Relations Inc.

Sharon Shore, APR Senior Manager, Communications & Media, Doctors of BC

**Deborah Skaey**, APR Senior Communications Strategist, BC RCMP

# Christie Smith, APR

Sharon Stevens, APR, FCPRS CEO, Communications Solutions

Kathie R. Taylor, APR Taylor Communications

Erin Toews. APR Communications Officer, Interior Health Authority

Sydney Tomchenko, APR Retired

Allard W. van Veen, APR, FCPRS LM Founder, The PR Trust, PROI Worldwide

Geraldine Vance, APR, FCPRS Chief Executive Officer, British Columbia Pharmacy Association

Victor Vrsnik, MCM, APR, FCPRS Senior Manager, Corporate Affairs & Business. 7-Eleven Canada

Johanna Ward, MA, APR Communications Specialist, British Columbia College of Nurses and Midwives

Dina Zaid, APR Marketing and Communications Specialist, General Fusion

# New Members 2021-2022

# Welcome New Members!

The following practitioners have joined in the 12 months.

# 2021

Bentley, Mackenzie Colonnello, Renee Factor, Keno Jinah, Zayn Ke, Krisy Kennedy, Nicole Kim, Peter Kowalski, Maytal Law, Gene Le, My Huyen Lepsoe, Claire Lind, Hannah

Mikijuk, Malaya Obaidi, Sinan Parrett. Samantha Pinto, Samantha Popatia, Antalya Prattico, Roberta Rehal. Pinder Sidhu, Parneet Skinner, Alexandra Smith. Pamela Stewart, Nicole Sushkova, Maria Takenaka. Scott van Blanken, Clint Weyermars, Roanne Willick, Blaine Winpenny, Brenda Wittman, Jessica

# **CPRS Vancouver Volunteers**





Michaela Kelly Events Management

Coordinator

outside of my workplace and sharing key insights, based on our own unique professional and personal backgrounds."

**Nav Ravichandra** Social Media Specialist Society. I am looking to immerse industry and learn a variety of tasks related to the field. I ndividuals!

# 2022

Birch, Suzanne Burns, Anna Chalcraft, Dan Fang, Sumin Ho, Cecilia Ma, Justine MacLennan, Alanna Manchon, Andrea Mills, Lauren Milne, Mischa Ritzman, Shellee Saltman, Jennifer Shorthouse, Christina Vanderheyden, Aletta Young, Ashleigh



# Marjorie Henderson Blog Writer

about the topics that matter to communicators. It's also an opportunity to give back to our profession and hopefully volunteering for the Society so worthwhile."



# Sonoka Nakayama Marketing Manager

"My favorite thing about olunteerina is workina with the other professional volunteers. I have been gaining valuable experience and developing

# **CPRS Vancouver Volunteers**



Sai Karnam Graphic Designer

"As a Graphic Design, CPRS Vancouver has allowed me to refine my design skills, develop new ones and given me the opportunity to work with amazin people! It has benefited my design portfolio and opened a lot the experience is really beneficia and is something I would recommend to anyone!"



**Gurjeet Ark** EDI Sub-committee Member



Amy Johnston Web Content Manager

the last seven years volunteerin at CPRS mean so much to me. I'm very thankful."



EDI Sub-committee Member

"I am looking forward to using my writing skills to help further CPRS Vancouver's EDI sub-committee's mission in highlighting diversity within various sectors and industries to be and feel valued for their contributions through some form of recognition."



Jessy Sidhu Blog Writer

Volunteering with CPRS professional development. I helped me branch out and get experience working as an industry professional."

# 2021 Annual General Meeting Minutes



# Minutes: Hanne Lene Dalgleish

### 1. Call to order

marketing and creative.

chapters across the country.

4. Outgoing President's Report

The evening began with a land acknowledgement by Emily Marroquin, Director of Special Events, who asked members to share in the Zoom chat what land they are on.

Tanya Colledge called the Annual General Meeting to order at 6:03 pm. Colledge noted that Zoom polling would be used for voting.

### 2. Approval of June 2021 Annual General Meeting minutes

Colledge hoped that all had the opportunity to review the minutes from the 2020-2021 AGM minutes and financial statements. Call to approve last year's AGM minutes and financial statements. No additions or changes. Moved by Caeli Murray, seconded by Robin Cook Bondy.

### 3. Acknowledgements and Sponsor Recognition

Colledge acknowledged attending APR members Johanna Ward, Ange Frymire, Caeli Murray, Emma Shea, Robin Cook Bondy, Rashpal Rai, Bev Pausche, Clay Adams, Deneka Michaud, Sara Goldvine, Wayne Knorr. Thanks given to keynote speaker Shelley McArthur Everett, Founder & President of SMC Communications; cocktail lessons from Justin Tisdall, co-founder of Vancouver's Juke Fried Chicken, Beetbox, and The Chickadee Room; and Ballistic Arts for their assistance with AGM digital

**Reet Kaur** 

# Communications/Event Coordinator

getting more involved with the community, refine my eventgrow in a respectful environment under incredible mentorship. I fee a sense of "belonging" because of the support I have received from members, despite it being I'm very grateful for that."



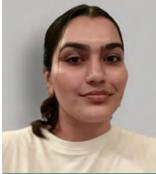
**Margaret Stodart** Newsletter Content Strategist/Blog Writer

"I recently chose to volunteer with CPRS Vancouver as a newsletter strategist/blog write to update my professional professional skills, experience and networking. Doing so has already greatly improved my performance. I am very grateful for the welcome and I support I have received."



Angela Shen Social Media Specialist/ Graphic Designer

"As a second year communications and SIAT major student, I have had the chance to learn the skills of communicative writing and graphic design. As the new social media specialist, I look forward to utilizing my graphic design skills and communication language skills to enhance the social media future of CPRS Van.



Vancouver has emphasized the importance of creating a clear, ongoing plan for myself and helped me sharpen my better understand the need to and work collaboratively with a multitude of people. It has

5. National President's Update Wayne Knorr gave greetings from CPRS National. Acknowledged Victor Vrsnik and Lisa Coven's efforts and local efforts of the chapters. For the 2020-2021 term, the National office had three priorities: 1. Financial stability: stabilize the budget, took advantage of the CEBA loan and ended 2019-2020 with a surplus. 2. Membership strategy: targeted four communities: students, emerging professionals, mid-career practitioners, and senior-level practitioners. Set a target to increase membership by 5% by the end of 2021. 3. Professional Development: kudos to chapters for pivoting - where local became Canada-wide. Due to the pandemic, National conference held online, as will the Whistler event and next National conference. Recognize Johanna Ward's hard work on the Whistler live event. June 2022 conference will (hopefully) be in-person in Manitoba. The 2023 conference will be May/June in Whistler.

Knorr highlighted the benefits of belonging to the National society: accreditation with the PRK exam, APR, and Fellows. Working on advocacy issues: unpaid student interns, ethics, EDI. Knorr recognized Rashpal Rai's efforts.

### 6. Treasurer's Report

Hosea Chung, Treasurer, presenting. The CPRS-Vancouver 2020-2021 fiscal year, runs from April 2020 to March 2021, saw the Board face an unexpected year navigating the pandemic, resulting in directional change and a lack of in-person events that had a decrease in both revenue and expenses compared to budget expectations - which were finalized prior to the start of the pandemic. Overall, the Chapter saw a negative net income of \$8,226, finishing the year with total assets of \$32,462.

# Revenue

Our total revenue for the year was \$23,407, a decrease of \$27,876 over the previous year and reached 37% of budget expectations.

# **CPRS Vancouver** Minutes of the 2021 Annual General Meeting

Thursday, June 24, 2021

Webinar

Colledge reflected on her time with CPRS Vancouver board thus far and the unexpected challenges presented by the pandemic. Colledge acknowledged the incredible leadership of T. Jean over the past year.

Colledge noted that it's been a challenging year, and was proud of the CPRS team for adapting and keeping members connected. Accomplished many goals: launched the inaugural PRestige Awards, offered professional development events free for members, and collaborated with CPRS

Colledge thanked sponsors Ballistic Arts for their digital marketing expertise. Thanked the CPRS Vancouver board for their dedication. Looking forward to Amanda Munro taking over the reins as President with Ally Skinner-Reynold as Vice-President.

### Expenses

Expenses also decreased significantly as compared to the budget, with five portfolios contributing to the main expenses. Total expenses for the year were \$31,632, a decrease of \$54,369 from the previous year and 51% of budget expectations. For more detailed numbers, refer to the financial report.

Moving forward, our budget for the current fiscal year we're in has reflected more of what we saw during the pandemic, while incorporating potential in-person events near the end of the fiscal year, early 2022. Chung thanks all the board members for taking the time to submit reimbursement requests.

# 7. Board Portfolios Reports

Mentorship – Marsha D'Angelo: impressed by the enthusiasm and heart of people taking part; they were giving of their time, and she had stories from mentees about the wonderful help and guidance from mentors. D'Angelo called for interest: four meetings over six or seven months, very rewarding.

Students & Education Report – Alexandra Skinner Reynolds: added students to our Board: Quinn Frankel and Ruth Baldiconza. Recognized Lesley Chang's work in taking over membership presentations to PR students at SFU and Kwantlen programs. \$2,000 student scholarship awarded to Vernon Lee from Coldwater Communications.

Senior-Level Professional Development – Rashpal Rai: continuing efforts to increase Equity Diversity and Inclusion in alignment with National. The Board has struck an EDI sub-committee with plans for local programming starting in October.

PRestige Awards – Bev Pausche: recognized R. Rai and T. Colledge for their assistance Acknowledged Ballistic Arts for their work. Winners will be published on the blog.

Bronze - Fraser Health for Best Digital Communications Campaign (regrets: Jacqueline Blackwell, Director Communications)

Silver - BC Housings for Best Digital Communications Campaign (accepted by Deneka Michaud and Sarah Goldvine)

Gold – Provincial Health Services Authority for Best Employee Engagement or Internal Communications Campaign (accepted by Caeli Murray, APR)

T. Colledge makes a motion to accept the Report to Members including Financial Statements as presented. No changes or additions, other than to change the spelling: Cailey Murphy to Caeli Murray. Move to accept by Caeli Murray, seconded by Carolyn Rohaly.

# 8. Election of 2020-2021 CPRS Vancouver Board of Directors

T. Colledge makes a motion to accept the newly nominated Board members with one vote. No clarifications or objections. Moved to accept by Deneka Michaud, seconded by Ange Frymire.

T. Colledge reads out nominations:

Nicole Stewart	Treasurer	The following are nominated	for re-election for a one-year term:
Hanne Lene Dalgleish	Director of Operations	Amanda Munro	President
Caeli Murray, APR	Co-Director of Accreditation	Alexandra Skinner Reynolds	Vice President
Robin Cook Bondy, APR	Co-Director of Accreditation	Tanya Colledge, APR	Past President
Sarah Thomas	Director of Communications		
Carolyn Rohaly	Director, Professional Development		
Mike Leland	Co-Director, Professional Development and Sponsorship		
Phoenix Lam	Co-Director, Professional Development and Sponsorship		

Karen Tankard Director, Students and Education

### 9. Incoming President's remarks

Amanda Munro thanked Colledge for her exceptional leadership this past year during the pandemic. An award will be presented later to Colledge, and one to Carolyn Rohaly for stepping into the role of three event directors. Munro commended all the members for pivoting their practices during these unprecedented times, for their resilience and flexibility to change by embracing the digital world. Munro notes that she is looking forward to working with the new Directors, and excited to see the positive directions CPRS is taking, particularly with EDI, students and the PRestige Awards, awareness and education, mentorship, and in-person events! Munro thanks everyone for their commitment to CPRS Vancouver.

### 10. Closing remarks and Adjournment

Marroquin thanked all those for attending our second virtual AGM. Thanked C. Rohaly who put a lot of effort in making this AGM unforgettable. \$50 door prize to Justin's restaurant Juke Chicken goes to: Nicole Stewart. Three other door prizes go to Marie Fe del Rosario (book Work Happy and a bottle of wine, donated by Phoenix Lam), Hosea Cheung (3-month free membership, donated by CPRS National), Sara Goldvine (free ticket to first in-person event, donated by CPRS Vancouver).

This was E. Marroquin's final event as Director of Special Events and being on the Board, and thanked the Directors and the members for an enjoyable experience.

Meeting adjourned by E. Marroquin at 6:58pm.

**Financial** Statement

# Year End Financial Reports

# As of March 31, 2022

CPRS Vancouver | Suite 206, 201 Bewicke Avenue | North Vancouver, BC V7M 3M7 T 604.984.6455 | <u>admin@cprsvancouver.com</u> | <u>www.cprsvancouver.com</u>

# **CPRS** Vancouver

# Balance Sheet

# As of March 31, 2022

	TOTAL
Assets	
Current Assets	
Cash and Cash Equivalent	
1050 BMO	33,475.43
1051 BMO High Interest Savings	0.00
1502 New GIC	16,131.20
12000 Undeposited Funds	0.00
Total Cash and Cash Equivalent	\$49,606.63
Accounts Receivable (A/R)	
1200 Accounts Receivable	4,668.22
Total Accounts Receivable (A/R)	\$4,668.22
1204 GST Receivable	0.00
1385 Prepaid Expenses & Deposits	0.00
Total Current Assets	\$54,274.85
Total Assets	\$54,274.85
Liabilities and Equity	
Liabilities	
Current Liabilities	
Accounts Payable (A/P)	
2200 Accounts Payable	4,198.73
Total Accounts Payable (A/P)	\$4,198.73
2030 GST/HST Payable	962.83
Total Current Liabilities	\$5,161.56
Total Liabilities	\$5,161.56
Equity	
Equity 30000 Opening Balance Equity	40,467.70
	40,467.70 -9,738.13
30000 Opening Balance Equity	
30000 Opening Balance Equity Retained Earnings	-9,738.13

	TOTAL
INCOME	
4400 Interest Income	131.20
4500 Job Registry	9,205.74
4525 Awards	1,951.92
4550 Membership	24,920.55
4604 PD-Jr/Mid/cPRsips/Speaker Series	515.00
4605 PD-Sr/Leaders Network	290.00
4675 Special Events	2,173.08
4755 Student Events	45.00
Total Income	\$39,232.49
GROSS PROFIT	\$39,232.4
EXPENSES	
5020 Board Expense	2,529.32
5021 Website Maintenance Expense	1,800.00
Total 5020 Board Expense	4,329.32
5030 Awards Expense	20.00
5250 Bank Charges & Fees	105.34
5449 Contract Services	
5450 Administration Services (Sea to Sky)	5,037.50
5460 Accounting & Bookkeeping Fees	4,762.42
5461 Constant Contact Subscription	328.38
5462 GoDaddy	191.76
Total 5449 Contract Services	10,320.06
5475 Membership Expense	2,148.9
5525 PD-Workshop-JrtoMid & cPRsips Expense	701.48
5625 Communications	2,400.00
5632 Special Events Expense	823.66
Total Expenses	\$20,848.7
PROFIT	\$18,383.72

# **CPRS** Vancouver

Profit and Loss April 2021 - March 2022

# Canadian Public Relations Society

Vancouver Society



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27

Updated by munro/thompson