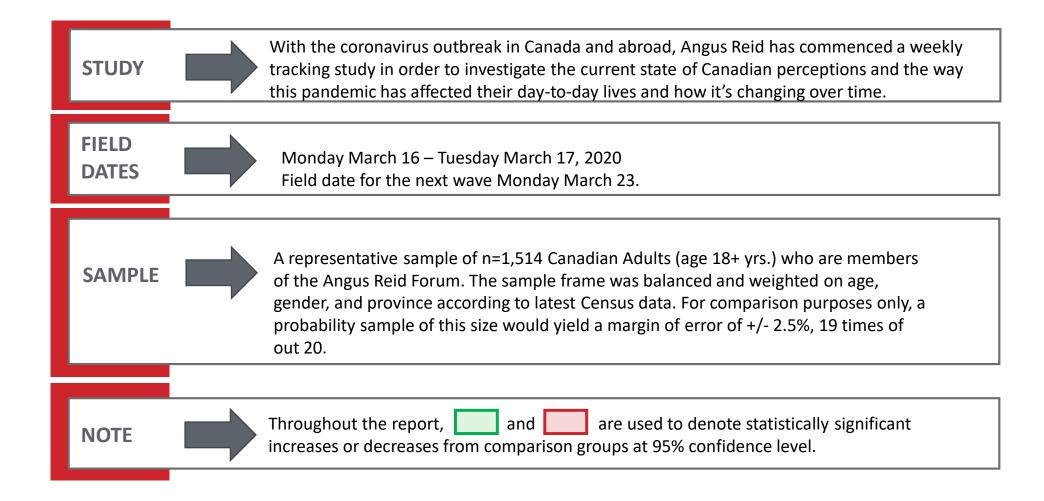


# COVID-19 Weekly Monitoring of Canadian Perceptions & Behaviour

**Next report will be available:** Wednesday March 25

Baseline MARCH 17, 2020

# Methodology





# 5 Things You Should Know

- Canadians know that things are going to get worse and they are most concerned about our elders. However, 28% say that the health implications have been overblown.
- Canadians are ensuring they have their nest egg available and cutting back on expenses. However, 56% say that investors are over-reacting to the crisis.
- Canadians will go to grocery stores and retail stores, but airports and movie theaters are out of the question.
- One-third of working Canadians are working from home. Roughly 1-in-10 have experienced some sort of reduction of shifts or company shut down.
- Canadians report that they've been doing a lot more online in the last two weeks including video calls, like Skype (35%) or spending time binging on their streaming services (37%)





### Concern Over COVID-19 (March 17, 2020)



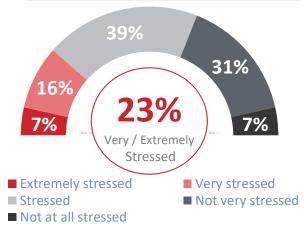
179,112 Total Global Cases (as of Mar 17)

Total new Global cases (Mar 10 – 17)

424 **Total Canadian Cases (as of Mar 17)** 

347 Total new Cdn cases (Mar 10 - 17)

#### **Level of Stress about COVID-19**



#### **Are Things Getting Better or Worse?**









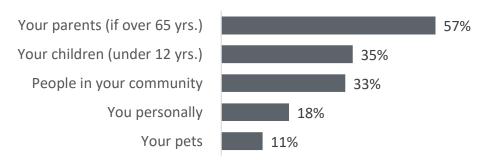






#### **Concern about Getting Sick**

(Extremely or very concerned)



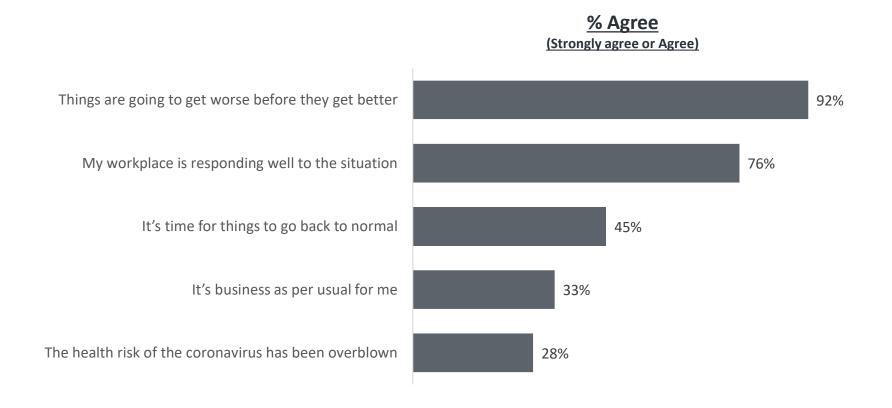


Base: TOTAL (n=1,514)

Q: Generally speaking, how would you describe your level of stress, if any, about the coronavirus outbreak? Thinking about coronavirus, do you think things are getting better or worse...

Base: TOTAL applicable (n=various) Q: How concerned are you about . . .

# COVID-19 Perceptions (March 17, 2020)

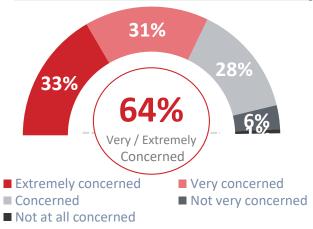




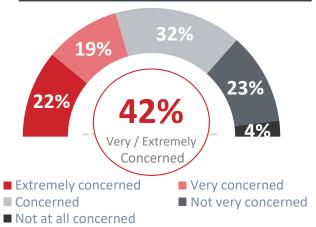
# Concern Over Finances (March 17, 2020)

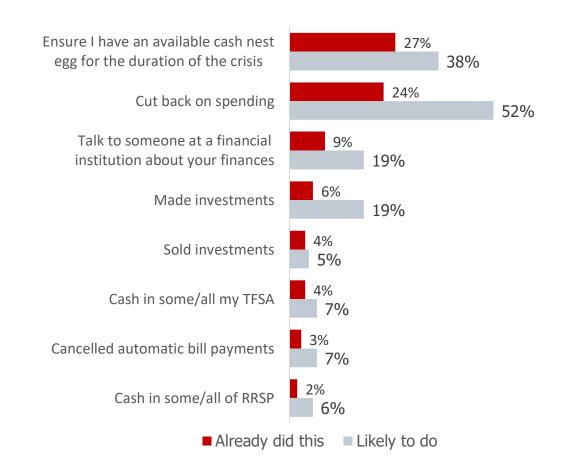


#### **Concern about Canadian Economy**



#### **Concern about Personal Finances**







Base: TOTAL (n=1,514)

Q: As a result of the coronavirus, how concerned are you about The Canadian economy?

Q: As a result of the coronavirus, how concerned are you about Your personal finances?

Base: TOTAL applicable (n=various)

Q: How likely are you to do any of the following related to your finances as a results of the coronavirus?

### Perceptions of Advertising and Finances (March 17, 2020)

#### On advertising . . .

It's in poor taste for airline companies to advertise right now

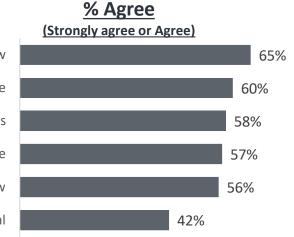
I don't want to see companies launching any new advertising or promotions at this time

This is the wrong time for companies to advertise to me to buy their products/services

I don't want to see companies launching any new products or services at this time

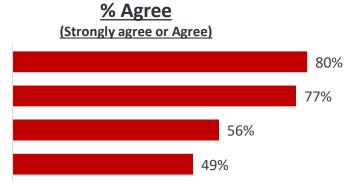
It's in poor taste for companies to advertise their partnerships to airlines right now

I don't mind if companies continue as if it's business as usual



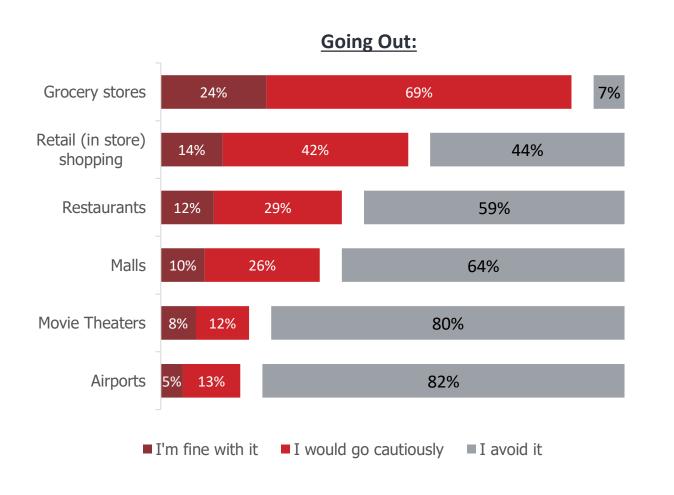
#### On Personal Finances . . .

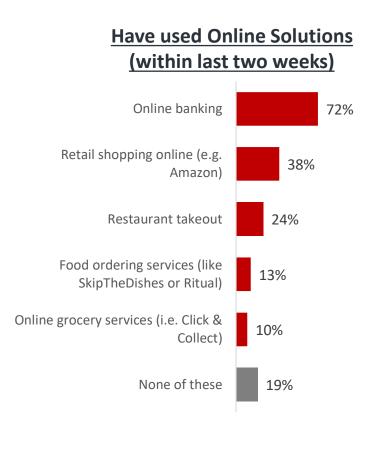
I'm holding off making any major purchases
I'm holding off making any new investments
Investors are over-reacting to the outbreak
I'm concerned about my employer's ability to keep paying me





### Perceptions of Going Out & Use of Online Transactions (March 17, 2020)





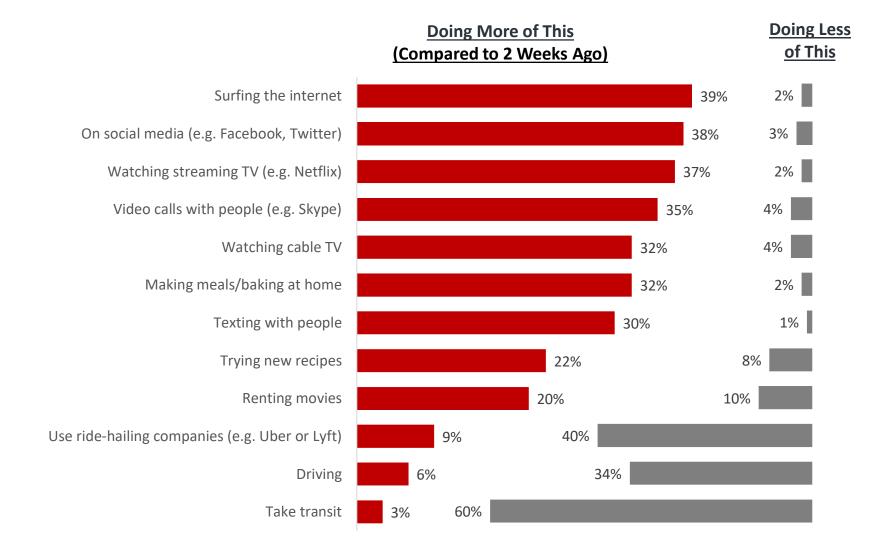


Base: TOTAL (n=1,514)

Q: As a result of the coronavirus, how do you feel about going to..

Q:. Within the last two weeks ago, have you been doing any of the following?

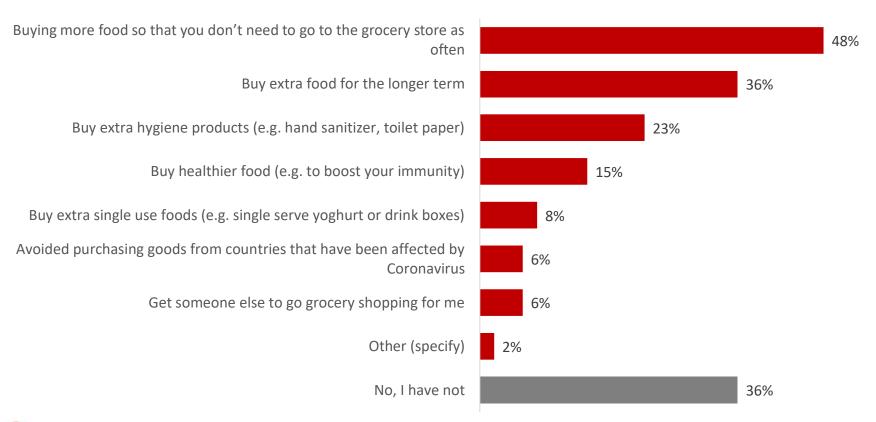
## Changes in Lifestyle – Leisure & Transit (March 17, 2020)





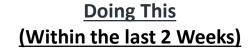
### Changes in Lifestyle – Grocery Habits (March 17, 2020)

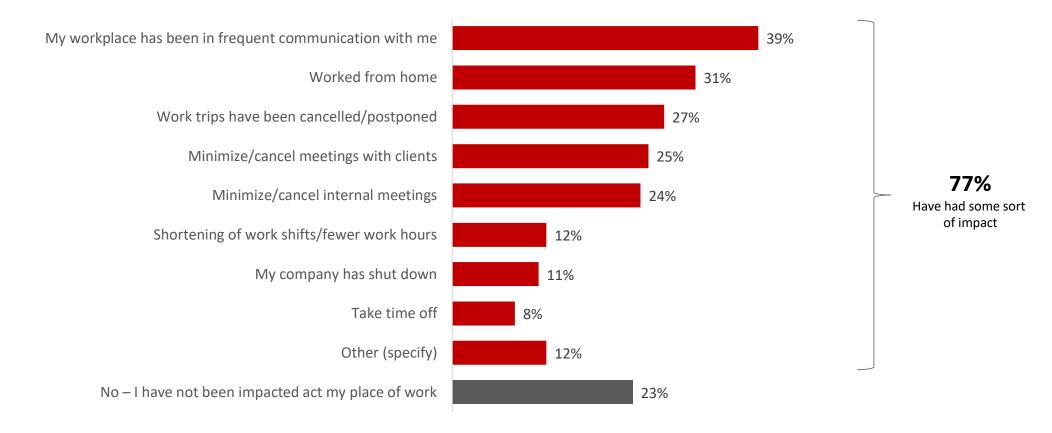
# **Doing This**(Within the last 2 Weeks)





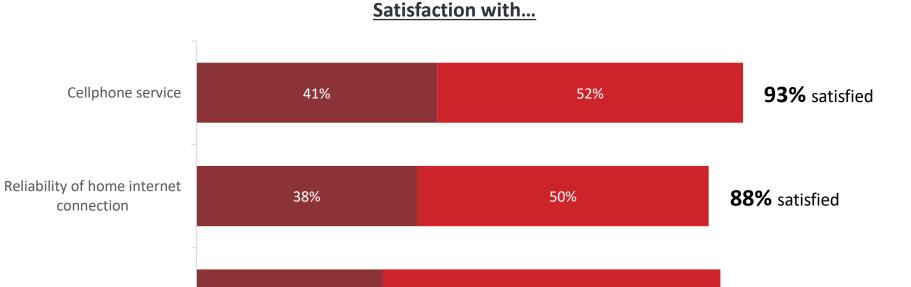
### Changes in Lifestyle – Workplace (March 17, 2020)







# **Telecom Satisfaction (March 17, 2020)**



■ Very satisfied ■ Satisfied

58%



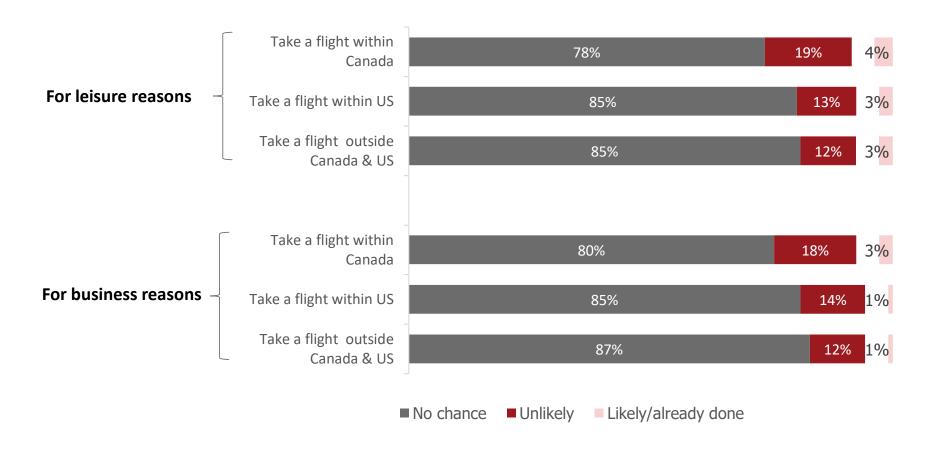
**90%** satisfied

Telecom customer service

32%

# Taking Flights (March 17, 2020)

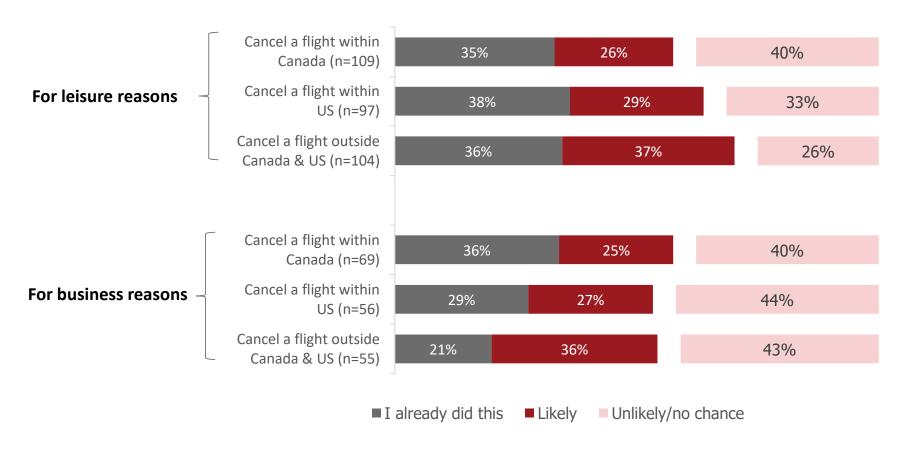
#### Likelihood to Take a Flight...





# Cancelling Flights (March 17, 2020)

#### **Likelihood to Cancel a Flight...**





Note: Please interpret with caution as base sizes are low

# For more information please contact

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